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Bib Data Sheet

SERIAL NUMBER	FILING DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
09/820,982	03/30/2001 RULE	705	2161	05793.3034

## APPLICANTS

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 Terry Wayne Thornton, Glen Allen, VA;

\*\* CONTINUING DATA \*\*\*\*\* *None jbd*

\*\* FOREIGN APPLICATIONS \*\*\*\*\* *None jbd*

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 05/07/2001

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after <i>Allowance</i>	VA	3	42	4
Verified and Acknowledged	<i>bd</i>	Initials			

## ADDRESS

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## TITLE

System and method for prioritizing customer inquiries

FILING FEE RECEIVED 1316	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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